



# NSW Quality Policy Statement

## Abstract

This Quality Policy serves as a fundamental framework outlining our commitment to delivering high-quality products and services through continuous improvement, customer satisfaction, and adherence to industry standards at NSW Automation.

Owned by: KS Boo

# QUALITY POLICY STATEMENT

## Commitment to Quality

Quality is integral to NSW Automation's pursuit of our profession. We are convinced that quality is the core to the success of our business. The key elements of our approach imperative to Quality are based on the following Quality Principles.

## Continuous Improvement

We are committed to the continuous improvement of our processes, products, and services, and to the effectiveness of our Quality Management System to fulfill the requirements of our stakeholders. We actively pursue ever-improving quality by setting clear quality objectives and execute plans towards excellence.

## Engagement of People

Through our talent acquisition programs, we aim to motivate, engage, and empower our people to strengthen their competencies for the mutual benefits and growth of the individual and the company.

## Relationship Management

We nurture mutually beneficial relationships with our stakeholders by committing to evolve culture, build partnerships, drive value, and satisfy business purposes.

Prepared by: NSW Automation Sdn Bhd  
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